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CONFIRMATION NO. 3495

|                             |                                       |              |                        |                                      |
|-----------------------------|---------------------------------------|--------------|------------------------|--------------------------------------|
| SERIAL NUMBER<br>10/766,498 | FILING DATE<br>01/27/2004<br><br>RULE | CLASS<br>379 | GROUP ART UNIT<br>2645 | ATTORNEY<br>DOCKET NO.<br>41698.1112 |
|-----------------------------|---------------------------------------|--------------|------------------------|--------------------------------------|

APPLICANTS

Nicholas J. Elsey, West Linn, OR;

Michael T. Samudio, Tigard, OR;  
 Timothy A. Timmins, Tigard, OR;

**\*\* CONTINUING DATA \*\*\*\*\*** *yes AH*

This application is a CON of 10/201,211 07/22/2002 PAT 6,775,371  
 which is a CIP of 08/816,921 03/13/1997 PAT 6,456,709  
 and is a CIP of 09/520,306 03/07/2000 ABN

**\*\* FOREIGN APPLICATIONS \*\*\*\*\*** *None AH*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED  
**\*\* 06/17/2004**

|   |                              |   |                       |                            |
|---|------------------------------|---|-----------------------|----------------------------|
| Foreign Priority claimed<br><input type="checkbox"/> yes <input checked="" type="checkbox"/> no   | STATE OR<br>COUNTRY<br>OR    | SHEETS<br>DRAWING<br>16                     | TOTAL<br>CLAIMS<br>16 | INDEPENDENT<br>CLAIMS<br>2 |
| 35 USC 119 (a-d) conditions<br>met<br><input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after<br>allowance | Verified and<br>Acknowledged | Examiner's Signature<br><i>Alan Roosain</i> | Initials<br><i>AH</i> |                            |

ADDRESS  
 Alex L. Yip  
 Kaye Scholer LLP  
 425 Park Avenue  
 New York, NY  
 10022

TITLE  
 Technique for effectively providing concierge-like services in a directory assistance system

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|------------|---|---|
| FILING FEE | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of<br>time ) |
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